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OPEN MEETING ITEM

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MEMORANDUM

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DEC 28 2000

2000 DEC 28 P 2:30

TO:

THE COMMISSION

FROM:

Utilities Division

AZ CORP COMMISSION  
DOCUMENT CONTROL

DATE: December 28, 2000

RE: IN THE MATTER OF NAVAJO COMMUNICATIONS COMPANY, INC.'S  
TARIFF FILING TO ESTABLISH CUSTOMIZED LOCAL AREA SIGNALING  
SERVICE (DOCKET NO. T-02115A-00-0937)

On November 15, 2000, Navajo Communications Company ("Navajo") filed tariff revisions to offer Custom Local Area Calling Service ("CLASS") features. Navajo proposes to introduce the following: Anonymous Call Rejection, Automatic Busy Redial, Automatic Call Return, Caller ID, Caller ID - Name & Number, Caller ID Blocking, Call Trace, Call Waiting/Caller ID, Selective Call Rejection, and Priority Ring. On November 24, 2000, Navajo submitted a letter in which it agreed to waive the thirty-day time limit within which the Commission must act.

Navajo has provided a copy of the information pamphlet that it intends to distribute to its customers. Staff has reviewed the pamphlet and recommended that Navajo clarify that calls to subscribers to Automatic Call Return will not be returned if the caller has blocked delivery of the telephone number. Navajo indicated that it would revise the pamphlet to include that information.

Staff has reviewed the filing and Navajo's proposed pamphlet. Staff recommends that Navajo be required to implement a customer information plan that is similar to the customer notification plan approved by the Commission for U S WEST Communications, Inc., and Valley Telephone Cooperative, Inc. It should include bill inserts, the use of Market Message Line on each customer's telephone bill, individualized letters to unlisted and unpublished numbers, individual letters to law enforcement and domestic violence agencies. Staff further recommends that the plan should be reviewed by Staff to confirm that Navajo plan complies with the Commission's Decision in this matter.

Deborah R. Scott

Director

Utilities Division

DRS:WMS:jbc/MAS

ORIGINATOR: Will Shand

1 **BEFORE THE ARIZONA CORPORATION COMMISSION**

2 JIM IRVIN

Commissioner

3 WILLIAM A. MUNDELL

Commissioner

4 MARK SPITZER

Commissioner

5

6 IN THE MATTER OF NAVAJO COMMUNICA- )  
TIONS COMPANY, INC.'S TARIFF FILING TO )  
7 ESTABLISH CUSTOMIZED LOCAL AREA )  
SIGNALING SERVICE )

DOCKET NO. T-02115A-00-0937

DECISION NO. \_\_\_\_\_

8

ORDER

9

10 Open Meeting  
January 9 and 10, 2001  
11 Phoenix, Arizona

12 BY THE COMMISSION:

13

FINDINGS OF FACT

14

1. On November 15, 2000, Navajo Communications Company ("Navajo") filed tariff  
15 revisions to offer revisions Custom Local Area Calling Service ("CLASS") features:

16

Local Exchange Tariff - Arizona

17

Section 0, Sheet No. 1, 6<sup>th</sup> Revised

18

Section 0, Sheet No. 1.1, 3<sup>rd</sup> Revised

Section 25, Sheet Nos. 6 through 13, Original

19

2. Navajo proposes to introduce the following: Anonymous Call Rejection, Automatic  
20 Busy Redial, Automatic Call Return, Caller ID, Caller ID - Name & Number, Caller ID Blocking, Call  
21 Trace, Call Waiting/Caller ID, Selective Call Rejection, and Priority Ring. On November 24, 2000,  
22 Navajo submitted a letter in which it agreed to waive the thirty-day time limit within which the  
23 Commission must act.

24

3. Navajo provided a copy of the information pamphlet that it intends to distribute to its  
25 customers. Staff reviewed the pamphlet and recommended that Navajo clarify that calls to subscribers  
26 to Automatic Call Return will not be returned if the caller has blocked delivery of the telephone  
27 number. Navajo indicated that it would revise the pamphlet to include that information.

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5. Staff further recommends that the plan should be reviewed by Staff to confirm that Navajo plan complies with the Commission's Decision in this matter.

1. Navajo is an Arizona public service corporation within the meaning of Article XV, Section 2, of the Arizona Constitution.

3. The Commission, having reviewed the application and Staff's Memorandum dated December 21, 2000, concludes that, with the conditions contained in Findings of Fact Nos. 4 and 5, it is in the public interest to approve the filing.

ORDER

IT IS THEREFORE ORDERED that the filing, with the conditions contained in Findings of Fact Nos. 4 and 5, be and hereby is approved.

IT IS FURTHER ORDERED that this Decision shall become effective immediately.

**BY ORDER OF THE ARIZONA-CORPORATION COMMISSION**

\_\_\_\_\_  
COMMISSIONER

\_\_\_\_\_  
COMMISSIONER

\_\_\_\_\_  
COMMISSIONER

IN WITNESS WHEREOF, I, BRIAN C. McNEIL,  
Executive Secretary of the Arizona Corporation  
Commission, have hereunto, set my hand and caused the  
official seal of this Commission to be affixed at the Capitol,  
in the City of Phoenix, this \_\_\_\_ day of \_\_\_\_, 2001.

\_\_\_\_\_  
BRIAN C. McNEIL  
Executive Secretary

DISSENT: \_\_\_\_\_

DRS:WMS:jbc/MAS

1 SERVICE LIST FOR: Navajo Communications Company  
2 DOCKET NO. T-02115A-00-0737

3 Mr. Curt Huttzell  
4 Director – State Government Affairs  
5 Navajo Communications Company, Inc.  
6 9672 South 700 East, Suite 101  
7 Sandy, Utah 84070

8 Ms. Lyn Farmer  
9 Chief Counsel  
10 Arizona Corporation Commission

11 1200 West Washington  
12 Phoenix, Arizona 85007

13 Ms. Deborah Scott  
14 Director, Utilities Division  
15 Arizona Corporation Commission  
16 1200 West Washington  
17 Phoenix, Arizona 85007

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THIS AMENDMENT:			
_____ Passed _____	Passed as amended by _____		
_____ Failed _____	_____ Not Offered _____	_____ Withdrawn _____	
<b>RECEIVED</b>			

2001 JAN 29 P 1:59

PROPOSED AMENDMENT # 1

TIME/DATE PREPARED: **AZ CORP COMMISSION**  
**DOCUMENT CONTROL** 5 p.m.

COMPANY: Navajo Communications Company

AGENDA ITEM NO. 44

DOCKET NO. T-02115A-00-0937

OPEN MEETING DATE: 1/30-31/01

Page 2, Lines 1.5 to 8.5:

DELETE Findings of Fact Nos. 4 and 5

Page 2, Line 1:

INSERT:

"4. On January 26, 2001, Navajo amended the filing to include a customer education plan. Staff has determined that the plan is similar to those approved for U S WEST Communications, Inc. (now Qwest Corporation) and Valley Telephone Cooperative, Inc. It includes bill inserts, the use of Market Message Lines on each customer's bill, individualized letters to customers with unlisted and unpublished numbers and individual letters to law enforcement, government and domestic violence agencies.

5. Staff has recommended approval of the filing, as amended."

Page 2, Lines 14.5 to 16.5:

DELETE Conclusion of Law No. 3 and INSERT the following:

- "3. - Approval of the filing will not result in an increase in rates as contemplated by A.R.S. Section 40-250.

4. The Commission, having reviewed the application and Staff's memorandum dated December 28, 2001, concludes that the filing, as amended, is reasonable, fair and equitable, and therefore in the public interest."

Page 3, Lines 2.5 to 3.5:

DELETE the first Ordering paragraph and INSERT the following:

"IT IS THEREFORE ORDERED that the filing, as amended, be and hereby is approved."